## **COOKIE POLICY**



Our site uses cookies to distinguish you from other users of our site. This helps us to provide you with a good experience when you browse our site, provide you with a personalised, tailored experience and also allows us to improve our customer journey.

By continuing to use our site you agree to our use of cookies.

## What Are Cookies?

A cookie is a small file of data which our site places on your computer's hard drive. Cookies allow our site to respond to you as an individual and let us tailor our site to your needs, likes and dislikes by gathering and remembering information about you.

## How We Use Cookies

We use cookies to help us provide you with a better site. For instance, cookies are used to remember your preferences on sites you visit often, to remember your user ID and the contents of your shopping basket, and to help you navigate between pages more efficiently.

We use 'essential cookies' that must be set (for example so you can use the shopping basket, move between pages of our site or complete a purchase) and 'analytical cookies' to help track and improve the performance of the site.

Our site uses persistent and session cookies:

- Persistent cookies allow a site to recognize users when they return to a site and keep certain information on user preferences. Persistent cookies provide convenient and rapid access to familiar objects, which enhances the user experience. These cookies stay on a computer until they are deleted by the user.
- Session cookies allow a site to carry over information from one page to another so that a user does not have to re-enter information. These cookies delete themselves at the end of the session or at a certain time.

You can find more information about the individual cookies we use and the purposes for which we use them in the table below:

Cookie	Name	Purpose	More information
ASP.Net_SessionStateId ERT ASPSESSIONIDQQDSSCTC	Session Cookies	Helps the website maintain session information and allow users to be recognized within a website so any page changes or item or data selection is remembered from page to page	N/A
_utma _utmb _utmc _utmz _ga	Google Analytics	These cookies are used to collect information about how visitors use the website. The information is used to compile reports and to help improve the websites. These cookies collect information in an anonymous form, including the number of visitors to the website, where visitors have come to the website from and the pages they visited.	<u>Here</u>

Please note that third parties (including, for example, Facebook, Twitter, YouTube, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which

we have no control, for example when you use one of the social site share buttons, a cookie may be set by the service you have chosen to share content through, and so you need to visit the relevant third party site for more information regarding their use of cookies.

You can block cookies by activating the setting on your device browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to use some functions or access all or parts of our site.

To find out more about cookies, including how to see what cookies have been set and how to manage and delete them, visit <u>www.aboutcookies.org</u> or <u>www.allaboutcookies.org</u>.

Version: 15 April 2019